

IN THE CLAIMS:

Please add the following new claims:

A2 12. (New) A device management network system method including a management server, one or more network devices to be managed, and one or more client devices, the method comprising:

sending a device-details screen request from a client device to a management server, the device-details screen request containing identification information of a network device;

obtaining status information from a network device identified by the identification information in the device-details screen request by communication between the management server and the network device;

specifying all abnormalities that has occurred in the network device identified by the identification information in the device-details screen request based on the status information obtained from the network device; and

sending the information indicating all abnormalities from the management server to the client device,

wherein the information indicating all abnormalities was specified by the network device to the management server.

13. (New) The device management network system method of claim 12, further comprising:

storing a plurality of image data in the management server, each of which represents an outside appearance of the network devices; and

selecting from the plurality of image data an image data corresponding to the network device specified by the identification information; and

sending the image data from the management server to the client device that has sent the device-details screen request.
